# Republic Bank Mobile App

is bringing banking wherever you are, whenever you want.





Republic Bank is bringing banking wherever you are, whenever you want with the Republic Mobile App. With the use of your Republic Online user ID and MPIN (Mobile Personal Identification Number) you can access the app to:

#### **VIEW**

- Account balances
- Transaction history
- eStatements

#### CONDUCT

- Transfers between personal and third party Republic Bank accounts
- · Real time credit card payments and VTM card loading
- Utility bill payments

## MAKE SERVICE REQUESTS FOR:

- Manager's Cheques
- Addition/Deletion of accounts registered on RepublicOnline/RepublicMobile App

#### **FEATURES AND BENEFITS:**

 Secure your accounts with an MPIN (Mobile Personal Identification Number)

Use your MPIN to access the app\* to allow for instant viewing of your account information, conduct personal and third party transactions\*\*, make payments and more.

\*You will be required to enter your Republic ID-Secure card grid values for the initial activation/every time you reset your MPIN

\*\*As a safety measure, you will also be required to enter your RepublicOnline password to conduct third party transactions.

Pay Credit Cards with Real-Time Availability

Republic Bank gives you a channel that allows you immediate access to funds paid to your Republic Bank credit card.

#### Instant VTM Card Uploads

View your balances and upload funds with immediate access to your Visa TravelMoney (VTM) card accounts from your personal or credit card accounts via the RepublicMobile App.

# Fund Transfers and Bill/Utility Payments using Credit Cards

To add more convenience, you can pay bills as well as transfer funds to personal accounts using your registered credit card accounts.

### Bill/Utility Payments and Fund Transfers

Pay your bills anywhere, anytime and avoid late fees. Pay to: service providers, utilities and credit card accounts at your convenience.

## Set your Listing of 'Favourite' Transactions

Simply press the icon on the selected screen to compile your list of more frequently used transactions.

## Manage Multiple Devices

This gives you the flexibility to access the **Republic***Mobile* **App** from up to five of your favourite devices.

### · Automation of the 'Forgot MPIN' Option

You can initiate this on the RepublicMobile App by simply selecting the 'Forgot MPIN' tab and re-entering the Republic ID-Secure Card values requested. Once completed, an SMS Code will be sent to your registered mobile number on RepublicOnline. You must then enter the SMS Code into the space provided. This will now allow you to reset your MPIN.

#### · Branch and ABM Locator

Now, you can easily find any one of our conveniently located branches or ABMs near you. If you need to chat with our staff at any branch, they can easily be contacted using the telephone numbers displayed below the map.

# · 'Contact Us' Button for Customer Support

Use the 'Contact Us' button on the App to avail of our Customer Service unit, to quickly contact:

- ABM Hotline
- Customer Care
- E-Support

#### Interactive Demos

Easy-to-follow interactive demos are available to assist you with the transactions that you wish to perform.



# Registering for the Republic Mobile App is quick and easy!

You must be registered for RepublicOnline Internet Banking in order to access the RepublicMobile App, as your RepublicOnline user ID is required to login to the App.

Download the RepublicMobile App via the Google Play Store, App Store or Blackberry App World based on your device and follow the installation steps. Once the App is installed on your device, you will be required to launch the App and activate the service. The steps to do so are:

- Click the 'New User' link and enter your RepublicOnline user ID
- Enter your Republic ID-Secure card values in the grid box
- An SMS Code will be generated and sent to your registered mobile number, i.e. the mobile number registered on your RepublicOnline profile
- Enter the SMS Code
- Set your MPIN. Please memorise this MPIN as this will be required for all future logins
- Your activation is now complete and you can login to the RepublicMobile App

## **Requirements:**

A smartphone or tablet with an internet connection, which can either be via Wi-Fi or data plan from your mobile service provider.

- Any Android phone with an operating system (OS) version of 4.0 and up
- Any Android tablet with an OS version of 3.0 and up
- Any iOS device with an OS version of 6.0 and up (iPhone and iPad)
- Any Blackberry phone with an OS version of 10.1 and up



For more information, please visit www.republictt.com email us at internetbanking@republictt.com or, call 868-665-1174